



January 28, 2017

Dear Municipal Official:

I am writing to you as part of our ongoing efforts to keep you apprised of developments affecting Time Warner Cable, locally known as Charter Communications.

From time to time, we make certain changes in the services that we offer in order to better serve our customers. The following changes are planned:

CLOO has discontinued and will no longer be available effective February 1, 2017

CCTV News will no longer be available and will be discontinued effective January 31, 2017

If you have any questions or concerns please feel free to contact me at 585-756-1326.

Sincerely,

A handwritten signature in black ink, appearing to read "Chris Mueller".

Chris Mueller  
Director, Government Affairs  
Charter Communications

WNY, CNY