



March 8, 2017

Dear Municipal Official:

I am writing to inform you that Charter Communications will be making programming changes that will impact customers in certain areas of New York. These areas are as follows:

Effective on or after April 8, 2017, the following channel will no longer be available on our lineup in Caroline, Cayuga Heights, Covert, Danby, Dryden, Freeville, Groton, Ithaca, Lansing, Newfield, Trumansburg and Ulysses

- WENY . ABC on Starter TV, channels 19 & 1201. ABC programming will still be available on WSYR . ABC on Starter TV channels 9 & 1200.

We remain committed to providing excellent communications and entertainment services in all of the communities we serve.

If you have any questions or concerns please feel free to contact me at 585-756-1326 or via email at: [chris.mueller@charter.com](mailto:chris.mueller@charter.com).

Sincerely,

A handwritten signature in black ink, appearing to read "Chris Mueller", written over a thin horizontal line.

Chris Mueller  
Director, Government Affairs  
Charter Communications