

Gas Safety Inspections

We'll be in your neighborhood - keeping you safe

To ensure the safe delivery of natural gas to your home or business, over the next several months, we will be in your neighborhood conducting a safety inspection of your natural gas meter.

As required for your safety, the inspections will assess the condition of the service line pipe and can quickly be completed. We appreciate your cooperation as we access your natural gas meter.

What is the purpose of these inspections?

The purpose is to ensure the safe delivery of natural gas to your home or business, and to make sure you are safe.

What does this inspection entail?

Our inspectors will use a combustible gas indicator device to detect gas leakage and a visual inspection will be done for corrosion on all exposed piping connected to the natural gas meter inside your home and business. We will also obtain a meter reading while we are completing the work.

Is the inspection mandatory?

Yes, and we need your help to complete the work. In order to ensure the safe delivery of natural gas to your home or business, we are required by the New York State Public Service Commission (PSC) to perform a routine leak and corrosion inspection periodically.

How will I know if the gas pipes on my property need to be inspected?

All natural gas meters and service line piping in basements and meter rooms are required to be inspected. Our inspectors and contractors will be in your neighborhood, walking door-to-door, requesting access to your meter.

What happens if you suspect a leak or corrosion is found on my pipe?

Our inspectors will immediately notify the company, and a gas fitter will be dispatched to address the problem promptly at no cost to you.

Who will be performing the inspection?

A combination of employees and our qualified contractors will be performing the inspections. They will introduce themselves and show green or orange company identification badges before entering your home. You can expect to see inspectors in your neighborhood between Mondays and Saturdays.

How long will the inspection take?

The inspection takes approximately 20 minutes to complete.

What if I am not available at the time of the inspection?

If you are not available and we are unable to access the meter and/or service line at the time of the inspection, we will leave behind an informational card and attempt to make a second visit at a later time. According to the NY PSC regulation and to ensure your safety, after May 1 2019, if we are unable to gain access to your meter, your gas could be shut off until your service line pipe is deemed safe, and a fee of \$100 may be imposed.

For additional information, please refer to the PSC website:

<http://www.dps.ny.gov>

by searching Case Number 15-G-0244